

**GENERAL CONDITIONS PITCHES RENTAL**

**OPENING OF THE RECEPTION**

- **Low season : from 9am to 12am and from 2.30pm to 5.30pm.**
- **High season: from 8am to 12am and from 2.30pm to 7pm.**

**1 • CONDITIONS OF ADMISSION**

All reservations are nominative and only become effective once we have approved them and received the reservation contract plus the contractual down payment mentioned in the contract. The tariffs and information published in the present brochure may be subject to printing errors or omission. VAT applied is currently in force on the date of publication of this catalog at the rate of 10%. Any change in this rate between the booking date and arrival date, will result in the modification of rental location, pitch and tax accordingly. Tourist tax is not included in the price of the stay. Only the prices cited on your bill are contractual. The minors must be accompanied with their parents (relatives) or legal guardians.

When subscribing to the contract, we ask you for your telephone number, we would like to inform you of your right to register on the BLOCTEL telephone soliciting list, [www.bloctel.fr](http://www.bloctel.fr)

**2 • PITCHES RENTAL / PAYMENT OF THE STAY**

A pitch is reserved for a minimum period of 7 days on July/ August. The rental period starts at 2PM and finishes at midday the next day. Departure after midday will be invoiced as one extra night. A deposit of 30% of the total amount of the rental (booking fees included) will be asked to you for the reservation. The due balance of the stay and the tourist tax must be paid on the day of your arrival at the campsite; in the event of departure before the end of the stay, no repayment or compensation will be considered.

**3 • CANCELLATION**

In the case of cancellation, the paid amount will not be refunded, except in the case when the tenant can find another applicant, who will accept the same conditions.

In case of cancellation by the owner "Camping Mas de la Source", the deposit will be fully refunded. Nevertheless, you are entitled to claim damages.

The right of withdrawal does not apply to outdoor hotels.

**4 • IN CASE OF DELAY**

If you are unable to arrive on time please call the Campsite reception. Should you fail to inform the Reception you will arrive late, you will be deemed to have cancelled your booking and the Campsite may relet the pitch from 5pm the following day.

**5 • EARLY DEPARTURE**

In the case of an early departure, for whatever reason, the money will not be refunded.

**6 • VISITORS**

Guests must be presented at reception and visitors pay a fee (at the rate applicable at the time).

**7 • PETS**

Only one pet authorized by shift. Category 1 and 2 forbidden. Dogs and other pets on the Campsite must be kept attached at all times. They may not be left on their own on the Campsite (even locked). Owners are legally liable for their pets. The pet's up-to-date vaccination certificate must be presented showing the number tattooed on the pet.

**8 • IMAGE RIGHTS**

During your stay on the campsite, we may take photos of you or film you for future advertising. If you do not wish this you will need to inform reception in writing on your arrival.

**9 • LIABILITY**

Each tenant recognizes to have taken knowledge of the internal rules (displayed at the campsite's reception) and accepts to comply with them. Every tenant has to respect the camp site regulations. Each tenant is responsible for disturbances and nuisances caused by people staying with him or visiting him. When a resident disturbs or causes nuisance to other residents or compromises the integrity of the facilities, the location may be terminated immediately and without compensation.

**10 • SWIMMING POOL**

Open from 10am to 7pm. Unsupervised Bathing. Children must be supervised by their parents. Bathing trunks are required in our swimming-pool. Bermuda shorts and regular shorts are not allowed.

**11 • DISPUTE**

In case of dispute and after having entered the "customer" service of the establishment, any customer of the campsite has the possibility to seize a consumer mediator, within a maximum period of one year from the written complaint, by letter recommended with acknowledgment of receipt, to the establishment. The contact details of the mediator that may be entered by the customer are as follows: CM2C, 14 rue Saint Jean 75017 Paris. Téléphone 06.09.20.48.86

*Camping\*\*\* Le Mas de la Source*

160 Chemin des Vignes - 07120 SAMPZON - Tél : 04 75 39 67 98

E-mail : [camping.masdelasource@wanadoo.fr](mailto:camping.masdelasource@wanadoo.fr) - Site Web : [www.campingmasdelasource.com](http://www.campingmasdelasource.com)

RCS Aubenas - SIRET 790 203 624 000 16 - APE 5530Z - TVA FR 45 790 203 624

**Classement \*\*\* tourisme 30 emplacements**