

GENERAL CONDITIONS MOBILE HOME / TITHOME RENTAL

**OPENING OF THE RECEPTION**

- **Low season: from 9.00am to 12.00pm and from 2.30pm to 5.30pm.**
- **High season: from 8.00am to 12.00pm and from 2.30pm to 7.00pm.**

**1 • CONDITIONS OF ADMISSION**

All reservations are nominative and only become effective once we have approved them and received the reservation contract plus the contractual down payment mentioned in the contract. The tariffs and information published in the present brochure may be subject to printing errors or omission. VAT applied is currently in force on the date of publication of this catalog at the rate of 10%. Any change in this rate between the booking date and arrival date, will result in the modification of rental location, pitch and tax accordingly. Tourist tax is not included in the price of the stay. Only the prices cited on your bill are contractual. The minors must be accompanied with their parents (relatives) or legal guardians. When subscribing to the contract, we ask you for your telephone number, we would like to inform you of your right to register on the BLOCTEL telephone soliciting list, [www.bloctel.fr](http://www.bloctel.fr)

**2 • Mobil Home RENTAL / Payment of the stay**

A location is reserved for a minimum period of 7 days on July/ August. The rental period starts at 4.00 pm and finishes at 10.00 am next day. Departure after 10.00 am will be invoiced as one extra night. . A deposit of 30% of the total amount of the rental (booking fees included) will be asked to you for the reservation. The due balance of the stay and the tourist tax must be paid on the day of your arrival at the campsite; in the event of departure before the end of the stay, no repayment or compensation will be considered.

**3 • CANCELLATION**

In the case of cancellation, the paid amount will not be refunded, except in the case when the tenant can find another applicant, who will accept the same conditions.

In case of cancellation by the owner "Camping Mas de la Source", the deposit will be fully refunded. Nevertheless, you are entitled to claim damages.

The right of withdrawal does not apply to outdoor hotels.

**4 • EARLY DEPARTURE**

In the case of an early departure or , for whatever reason, the money will not be refunded.

**5 • UPON YOUR ARRIVAL**

You will be handed an inventory and a description of the Mobil-home. Report any anomaly the same day. Claims made later will not be taken into account. A security deposit of 300€ + 50€, is requested on arrival. This deposit is to cover damage to equipment and possible cleaning costs and will be returned to you after an inspection on the day you leave. The warranty deposit does not exclude any extra payment required in case the costs would be higher than the deposit asked. If the mobile home is not perfectly cleaned, 50€ cleaning fee will be charged. For all departures outside the fixed hours, warranty deposits will be sent back by post in which case all possible costs for damage will be deducted. Departure is by appointment on Saturdays between 8am and 10am (flexible off season). Don't forget to book your appointment on the eve of your departure! Our rented accommodation is furnished and equipped only sheets and household linen are not provided.

**6 • VISITORS**

Guests must be presented at reception and visitors pay a fee (at the rate applicable at the time).

**7 • PETS**

Pets are not allowed in the renting.

**8 • IMAGE RIGHTS**

During your stay on the campsite, we may take photos of you or film you for future advertising. If you do not wish this you will need to inform reception in writing on your arrival.

**9 • LIABILITY**

Each tenant recognizes to have taken knowledge of the internal rules and accepts to comply with them. Every tenant has to respect the camp site regulations. Each tenant is responsible for disturbances and nuisances caused by people staying with him or visiting him. When a resident disturbs or causes nuisance to other residents or compromises the integrity of the facilities, the location may be terminated immediately and without compensation.

**10 • SWIMMING POOL**

Open from 10am to 7pm. Unsupervised Bathing. Children must be supervised by their parents. Bathing trunks are required in our swimming-pool. Bermuda shorts and regular shorts are not allowed.

**11 • DISPUTE**

In case of dispute and after having entered the "customer" service of the establishment, any customer of the campsite has the possibility to seize a consumer mediator, within a maximum period of one year from the written complaint, by letter recommended with acknowledgment of receipt, to the establishment. The contact details of the mediator that may be entered by the customer are as follows: Medycys, 73 boulevard de Clichy 75009 Paris. Phone 01.49.70.15.93

*Camping\*\*\* Le Mas de la Source*

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Classement \*\*\* tourisme 30 emplacements